



## Holiday Service

### Holidays with reduced (Sunday) service:

New Year's Day, Martin Luther King, Jr Day, Good Friday, Memorial Day, Independence Day, Labor Day

### Holidays with no service:

Thanksgiving, Christmas Eve after 6pm, Christmas Day

## Fare Information

	Standard Fare /Regular	Discount Fare* /Descuento*
Fares/Tarifas .....	\$1.00	\$0.50
<b>Ticket Booklet (11 Rides)/</b> Talonario de 11 boletos .....	\$9.00	\$4.50
<b>Monthly Pass/Pases Mensuales</b> .....	\$20.00	\$10.00
<b>Annual Pass/Pases Anuales</b> .....	\$220.00	\$110.00
<b>Transfer</b> .....	Free (see Transfer Information below)	

### \*Discount Fare Eligibility

**Seniors (65 years of age and older with valid I.D.); Students ages 6-19; or Individuals with disabilities (with completed discounted bus pass application).** / Descuento para personas mayores de 65, estudiantes entre 6 y 19 años, o personas con carnet de discapacidad o Medicare.

## Transfer information

- Transfers are good for one ride and expire 90 minutes after the end of the route.
- Transfers do not have a cash value and are not transferable.
- Transfers can be used on any ART route. Transfers cannot be used to transfer to Mountain Mobility routes.
- When needing a transfer, customers must request a transfer when boarding the bus.
- Bus operators will collect transfers as customers board the bus.

## Prohibited Activities

- Smoking, vaping, eating, and drinking are strictly prohibited on all transit buses. Please extinguish cigarettes and dispose of or store away all food and beverages before boarding the bus.
- Any packages, articles, or equipment that cannot be safely secured by the rider are prohibited. Packages, articles or equipment may not block any exits or restrict the free and safe movement of any riders.
- Dangerous weapons and substances are not allowed on ART buses or facilities.
- Please do not engage the driver in conversation. Their job requires that they concentrate fully on driving the bus for everyone's safety.

## Animals on buses

- Service animals are allowed on ART buses and facilities. A service animal has been individually trained to do work or perform tasks for an individual with a disability.
- All other animals must be in a pet carrier cage that fits in your lap.

## Accessibility

- ART is pleased to provide accessible service on all routes.
- All buses are accessible for mobility devices and priority seating is available for persons with disabilities and seniors.
- Remember persons using wheelchairs are allowed to secure their mobility device in the priority seating area.
- If the wheelchair lift or bus kneeling (lowering) is necessary for boarding, ask the bus operator to deploy the lift or kneel/lower the bus.
- Buses are equipped with annunciators for upcoming stop announcements and major intersections.
- There are accessible stop request features on every bus.

## Paratransit

ADA paratransit service is provided by Mountain Mobility within 3/4 mile of ART fixed-routes and City-wide. Service is provided during the same hours as ART's fixed route service. Eligible and certified participants can use paratransit service for all activities.

- To determine eligibility call Mon. – Fri. 8am-5pm.
- To schedule a trip, call anytime for next day service.
- Call Mountain Mobility at (828) 250-6750, ext. 5. TDD/TTY: 711.
- Cost is \$2 per trip

## Real-time service updates

- Call 828-253-5691, press #1
- Text 41411, enter "nextART", space and the bus ID number
- Sign up for iRide email alerts
- Download Google Maps, Moovit, or Transit App
- Check our website at [www.ridetheart.com](http://www.ridetheart.com)

## Contact us

- Website: [www.ridetheart.com](http://www.ridetheart.com)
- Email: [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)
- Phone: 828.253.5691 • TTD/TTY: 711
- Mail: 360 W Haywood St, Asheville, NC 28801

## Interpreter Assistance

Interpreter assistance needed? Contact: [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)

Necesita un intérprete en español? Contacte: [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)

Нуждаются в услугах переводчика? Обращайтесь в Горсовет Эшвилла: [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)



360 W Haywood St.  
Asheville, NC 28801

**ART**  
Asheville  
Rides  
Transit  
[www.ridetheart.com](http://www.ridetheart.com)  
828.253.5691

### Serving:

- ART Station
- Mission Hospital (Biltmore Avenue)
- Biltmore Village
- Shiloh
- Medical Park

Monday–Saturday Service

Sunday & Holiday Service

ROUTE  
**S1**

Effective 1.5.20