

# Hurricane Helene Recovery

## Daily Newsletter – Tuesday, October 8, 2024

### KEY UPDATES AND RESOURCES FOR ASHEVILLE AND BUNCOMBE COUNTY



As we continue the long journey toward recovery in the aftermath of Tropical Storm Helene, our thoughts are with everyone who is still without power, water, or reliable communication.

The road ahead will require patience, resilience, and above all, a sense of community. Together, we have made significant strides, but there is much more to do. Every day brings progress, whether through the restoration of utilities, the reopening of essential services, or the unwavering support of neighbors helping neighbors.

#AshevilleStrong

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### APPLYING FOR FEMA ASSISTANCE

#### TO APPLY:

- Online: [DisasterAssistance.gov](https://DisasterAssistance.gov)
- Mobile: FEMA app
- Phone: 800-621-3362 (FEMA)

#### FEMA REPRESENTATIVES ON-SITE TO ASSIST WITH APPLICATIONS:

- Black Mountain: 550 Hwy 9
- AB Tech Shelter: 16 Fernihurst Dr (between Conference Center & Parking Deck)
- Pack Square Park
- Community of Emma (Spanish speaking): 528 Emma St
- New Bridge Baptist Church: 199 Elkwood Ave, Asheville
- Basilica of St. Lawrence: 97 Haywood St, Asheville (Laundry Use Trailer)
- Walmart, 60 Airport Rd., Arden

#### IMPORTANT NOTES:

- FEMA will never ask for money to help you
- All FEMA representatives wear official badges
- Beware of scammers pretending to be FEMA

For an accessible video on how to apply, visit: [FEMA Accessible: Three Ways to Register for FEMA Disaster Assistance](#) - YouTube

### ARTISTS - EMERGENCY GRANTS

For information on emergency grants for artists, visit: <https://cerfplus.org/>

### BOIL WATER ADVISORY

**A boil water advisory is in effect for customers with running tap water:**

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- Boil water for at least one minute, even if filtered
- If boiling is not possible, add 8 drops of bleach per 1 gallon of water
- Use bottled water for drinking, food preparation, infant formula, and pets
- Do not use ice made from un-boiled water
- For hand washing, use boiled/bottled water or hand sanitizer if unavailable
- Do not use water from connected appliances (e.g., refrigerator dispensers)

### BURNING REGULATIONS

#### Open burning is allowed with exceptions:

- Burning of trash that grows naturally in the community is permissible in piles more than 15 feet away from structures and no higher than 3 feet.
- Let materials dry for at least 3 days before burning
- Do not burn trash, cardboard, building materials, or painted/processed wood
- For a full list of regulations: <https://www.ashevillenc.gov/department/fire/fire-prevention/open-burning/>
- For more information, call (828) 250-6767

### CELL SERVICE & WI-FI

#### Temporary Verizon cellular satellite trailers:

- YMCA: 30 Woodfin St
- Groce United Methodist Church: 954 Tunnel Rd

#### T-Mobile satellite cellular on light trucks (cellular service, Wi-Fi, and charging):

- Asheville Middle School: 211 S French Broad Ave
- Dr. Wesley Grant Sr. Southside Community Center: 285 Livingston St

#### ITDRC Wi-Fi hotspots and charging stations:

- Sam's Club: 645 Patton Ave
- Haw Creek Commons: 315 Old Haw Creek Rd

#### Additional Wi-Fi hotspots and charging stations:

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- Justice Center parking lot: 35 Woodfin St
- YMCA Downtown Asheville: Woodfin St
- West Asheville Public Library: 942 Haywood Rd
- Pack Memorial Library: 67 Haywood St
- Enka Library in Candler: 1404 Sand Hill Rd, Candler
- Citizen Vinyl: 14 O'Henry Ave
- Moxy Hotel: 61 Biltmore Ave
- The Plug Smoke Shop: 1356 Patton Ave
- Center for Craft: 67 Broadway St
- Mosaic Cafe: 1 Town Square Blvd, Suite 150, Biltmore Park
- DoubleTree in Montford: 199 Haywood St
- ALoft on Biltmore Ave: 51 Biltmore Ave
- Franklin School of Innovation parking lot: 61 Innovation Dr
- Buncombe County Health Department: 40 Coxe Ave
- Asheville Shelter at AB Tech, Ferguson Building: 340 Victoria Rd

Library Wi-Fi password: "readmore" (one word, lowercase)

### CURFEW

A curfew is in effect within Asheville city limits from 7:30 PM to 7:30 AM until further notice. No curfew ordered by Buncombe County.

### DISASTER UNEMPLOYMENT BENEFITS

#### ELIGIBILITY:

- People in Buncombe County unemployed as a direct result of Hurricane Helene
- Business owners and self-employed individuals affected by the storm

#### APPLICATION PROCESS:

- 60 days from Oct. 1 to file an application
- Apply online at [des.nc.gov](https://des.nc.gov)
- Deadline: Dec. 2, 2024

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- If unable to file online, call DUA Hotline: 919-629-3857

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### DOCUMENTATION:

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- All required documentation must be submitted within 21 days of application
- DES will work with those who cannot provide all documentation to avoid benefit delays

### DONATIONS

Monetary donations are most needed. Donate to the North Carolina Disaster Relief Fund to help communities recover from Helene.

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### DONATION DROP-OFF LOCATIONS (DO NOT DROP OFF AT FIRE STATIONS OR DISTRIBUTION SITES):

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- 6 Commerce Way, Arden
- 32 Old Charlotte Hwy, Asheville
- 1298 Patton Ave., W. Asheville
- Arden Presbyterian Church, Hendersonville Rd., Asheville
- Harrah's Cherokee Center, 87 Haywood St., Asheville (front door 9AM-8PM, 7 days a week)

For questions regarding donation, email [helenedonations@buncombecounty.org](mailto:helenedonations@buncombecounty.org)

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### ITEMS NEEDED:

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- Water
- Nonperishable food
- Personal care items
- Infant care supplies
- Hand Sanitizer (large sizes and individual)
- Pet food and pet supplies
- Disposable plates and utensils
- Clothing



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- Cleaning supplies (including buckets)

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### DO NOT DONATE:

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- Items requiring refrigeration
- Flammable liquids

## EMERGENCY SHELTERS

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### OPEN SHELTERS:

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- Medical emergency shelter at AB Tech: 10 Genevieve Circle, Asheville, NC 28801
- Former Gold's Gym: 1815 Hendersonville Road, Asheville (no pets allowed, has playroom for children)
- First Baptist Church Swannanoa: 503 Park Street, Swannanoa

Note: WNC Agricultural Center and AB Tech shelters are now full.

For additional shelters throughout WNC, visit: <https://www.ncdps.gov/our-organization/emergency-management/disaster-recovery/storm-shelters>

## FOOD AND WATER DISTRIBUTION

### City-sponsored sites (9 AM - 7 PM daily or until supplies run out):

- **Pack Square Park:** 70 Court Plaza (walk-up only, bulk water)
- **Asheville Middle School:** 211 S. French Broad St
- **Shiloh Community Center:** 121 Shiloh Rd
- **Lucy S. Herring Elementary:** 98 Sulphur Springs Rd
- **Oakley Elementary:** 753 Fairview Rd

### County-sponsored sites (12 PM - 7 PM daily):

- **Sand Hill Elementary:** 154 Sand Hill School Rd, Asheville (enter via Acton Circle)
- **North Windy Ridge Intermediate School:** 20 Doan Rd, Weaverville
- **Fairview Elementary School:** 1355 Charlotte Hwy, Fairview

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- **Ingles** on NC 9 in Black Mountain
- **Leicester Elementary School:** 31 Gilbert Rd, Leicester
- **William W. Estes Elementary School:** 275 Overlook Rd, Asheville

### Private distribution sites:

- **Chick Fil A:** Swannanoa Ingles, 2299 US-70, 11 AM - 4 PM, Oct 7-12
- **Franklin School of Innovation:** 61 Innovation Dr, 1 PM - 3 PM daily
- **Wesley Grant Center:** 285 Livingston St, Asheville
- **Bear's Smokehouse BBQ and World Central Kitchen:** 135 Coxe Ave, 1 PM daily
- **Denny's Mobile Relief Diner:** Lowe's Home Improvement Center Parking lot, 95 Smokey Park Hwy, 8 AM - 1:30 PM, through Oct 8
- **Groce UMC:** 954 Tunnel Rd
- **Woodfin Town Hall:** 90 Elk Rd, 2 PM daily
- **Tupelo Honey South Asheville:** 1829 Hendersonville Rd, 11 AM - 5 PM
- **Tyson Foods Meals that Matter:** Walmart Supercenter, 25 Northridge Commons Pkwy, 11 AM - 5 PM daily
- **Beloved Asheville:** 32 Old Charlotte Hwy
- **Biltmore Baptist Church:** 35 Clayton Rd, Arden, 3 PM - 6 PM
- **Jewish Family Services:** 53 South French Broad Ave, Monday-Friday 9 AM - 2 PM
- **The Home Depot & Operation Blessing:** 795 Fairview Rd, Asheville
- **Carolina Day School:** 1345 Hendersonville Rd, Asheville
- **WALMART in Arden:** 60 Airport Rd, 12 PM - 4 PM
- **FBCA by Downtown YMCA:** 5 Oak St, 10 AM - 2 PM daily
- **Grace Covenant:** 789 Merrimon Ave, Asheville
- **The Dharma:** 697 Haywood Rd Unit C, Asheville
- **Asheville Dream Center:** 399 Beaverdam Rd, Asheville
- **Reynolds Baptist Church:** 520 Rose Hill Rd, Asheville
- **New Bridge Baptist Church:** 199 Elkwood Drive, Asheville

### ABCCM locations (open 8:30 AM - 4:30 PM, Monday-Friday):

1. Downtown Asheville: 24 Cumberland Ave, (828) 259-5300
2. North Buncombe: 403 Weaverville Hwy, (828) 259-5303
3. Hominy Valley: 1914 Smokey Park Hwy, Candler, (828) 259-5301
4. South Buncombe: 10 Buck Shoals Rd, Arden, (828) 259-5302

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### All sites provide:

- MREs (2 per adult, 1 per child per day)
- Bottled water (1 case per family per day, except Pack Square)
- Non-potable water (bring your own container)

**Water for flushing is also available at the Jewish Community Center's Pool (40 Clyde Street).** Open Friday, October 4th from 10 AM - 12 PM. Bring containers.

- For water delivery if unable to reach distribution sites, call 828-250-6100.
- To volunteer at distribution sites, contact [smenaya-merritt@ashevillenc.gov](mailto:smenaya-merritt@ashevillenc.gov) or [rwood@ashevillenc.gov](mailto:rwood@ashevillenc.gov).

## HEALTH AND MEDICAL SERVICES

### URGENT CARE: MERCY URGENT CARE (8:30 AM - 6:00 PM):

- West Asheville: 1201 Patton Ave
- Weaverville: 61 Weaver Blvd
- Brevard: 22 Trust Lane
- Waynesville: 120 Frazier St
- Foothills: 140 W Mills St

### NOVANT GO-HEALTH URGENT CARE:

- 349 New Leicester Highway, 9 AM - 6 PM

### VA HOSPITAL:

- Location: 1100 Tunnel Road
- Operating 24/7 for emergencies and inpatient services
- Limited emergency surgeries available

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- Routine appointments canceled
- Acute needs scheduled
- Veterans needing medications: Visit VA pharmacy or call 855-679-0074 and press 1

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### PHARMACIES:

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- View open pharmacies: <https://www.ncbop.org/pharmacydisaster.html>
- Pharmacists can dispense one-time emergency supply (up to 90 days) when unable to contact medical provider
- One-time emergency refill (up to 30 days) of prescribed medication available

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### DIALYSIS:

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Mountain Mobility resuming life-sustaining dialysis transport for accessible patients in coordination with dialysis centers.

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### OXYGEN REFILLING STATIONS:

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- Palmetto Oxygen LLC: 828-285-0235
- Blue Ridge: 828-232-1110
- AeroFlow: 888-345-1780
- Lincare: 828-255-4545
- Accucare: 828-236-3100
- Bradshaw Oxygen LLC: 888-380-6297
- East Coast Medical Oxygen: 828-252-7770

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### CAROLINA ABORTION FUND (CAF):

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- Prioritizing callers from WNC
- May be able to help secure funding to get care elsewhere
- Working on distributing Plan B to WNC
- For funding assistance: <https://www.carolinaabortionfund.org/funding>

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### LAUREL OBGYN:

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- Will see any pregnant person for routine visits or high-risk monitoring
- Urgent GYN care available
- Location: 41 Oakland Rd STE 200, Asheville, NC 28801
- Hours: October 7-11, 10 am to 1 pm

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### PLANNED PARENTHOOD:

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- Asheville health center temporarily closed
- For reproductive and sexual health care needs, call 1-800-230-PLAN
- Current patients can get medication refills by:
  - Calling (828) 252-7928
  - Accessing Epic (Electronic Health Records)
  - Sending a note through patient portal

## HOUSING AND URBAN DEVELOPMENT (HUD)

- 90-day moratorium on FHA-insured mortgage foreclosures
- 90-day moratorium on Section 184 Indian Home Loan Guarantee program foreclosures
- 90-day automatic extension for Home Equity Conversion Mortgages
- Effective from the President's disaster declaration date

For additional information: [https://www.hud.gov/states/north\\_carolina](https://www.hud.gov/states/north_carolina)

Contact Asheville Housing Authority: Monique Pierre at [mpierre@haca.org](mailto:mpierre@haca.org)

## HYGIENE FACILITIES

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### PORTA-POTTIES AND HAND WASHING STATIONS:

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- Outside of the Orange Peel: 101 Biltmore Ave
- Pack Square Park
- Various locations around town

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### LAUNDRY SERVICES:

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- Laundry Trailers at Basilica of Saint Lawrence: 97 Haywood St
  - Opens at 8:00 AM daily
  - Wash: 20 minutes, Dry: 30 minutes
  - Detergent provided (can bring your own)
- Walmart in Arden: 60 Airport Rd

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### SHOWERS: REUTER FAMILY YMCA: 3 TOWN SQUARE BLVD, ASHEVILLE

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- Open to public: 10 AM - 5 PM daily
- Amenities: showers, gym, playground, power charging

## MENTAL HEALTH SUPPORT

Vaya 24/7 line: 1-800-849-6127

RHA Health Services: 1-888-573-1006 (available 24/7/365)

### National Alliance on Mental Illness North Carolina:

- Call: (919) 788-0801 or 800-451-9682
- Text: 919-999-6527
- Email: [helpline@naminc.org](mailto:helpline@naminc.org)

### Suicide and Crisis Lifeline:

- Call or text 988
- Website: [988lifeline.org](http://988lifeline.org)

### Disaster Distress Helpline:

- Call or text 1-800-985-5990
- For Spanish, press "2"
- For ASL, call or text 1-800-985-5990
- [www.disasterdistress.samsa.gov](http://www.disasterdistress.samsa.gov)

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### East Carolina University Center for Counseling and Student Development:

- For UNCA students
- (252) 328-6661 until Oct. 11

### Care Collaborative for Western North Carolina Clinicians:

- List of over 150 clinicians offering free services:  
[https://docs.google.com/spreadsheets/d/1wVFQwDiTb83wAvYcLzH6hRsvLOv1KO2GJPQcz\\_3AzE4/edit#gid=0](https://docs.google.com/spreadsheets/d/1wVFQwDiTb83wAvYcLzH6hRsvLOv1KO2GJPQcz_3AzE4/edit#gid=0)

### Buncombe County resources:

- Mental health clinicians deployed for all first responders
- Hope4NC hotline for first responders: 1-855-587-3463
- Mental health counselors staffed at shelters
- All shelters have Naloxone and methadone source
- Opioid treatment programs reopened (can visit any facility)

## MISSING PERSONS

To report a missing person, call the Sheriff's department at 828-250-6650.

## NEWS AND INFORMATION SOURCES

### Daily news briefings:

- Time: 11 AM
- Streamed live on Buncombe County Facebook Page
- Broadcast on Blue Ridge Public Radio 88.1 FM
- Available on iHeart radio stations: 99.9, 104.3, 105.1 and 570 AM
- Text-only version available at [text.bpr.org](http://text.bpr.org) (no ads or images for quick loading)

### Emergency Alerts:

- Text BCAlert to 99411 to sign up for CodeRed alerts

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### Updated information:

- City information: <https://www.ashevillenc.gov/department/fire/fire-prevention/open-burning/>
- County information: <https://www.buncombecounty.org/governing/depts/es/news-detail.aspx?id=19655>
- One Buncombe hotline: 828-250-6100 (for reporting storm damage, accessing resources, and storm-related information)

## PETS, ANIMALS/LIVESTOCK

### VETERINARY SERVICES:

- Veterinary Emergency Group: 1856 Hendersonville Rd Suite F, Asheville (open 24/7)
- MedVet Asheville: 677 Brevard Road, Asheville (open daily 7 AM - 7 PM)

### WNC REGIONAL LIVESTOCK CENTER:

- Address: 474 Stock Dr., Canton
- Donated supplies: hay, grain, etc.
- For assistance, text (don't call) 828-216-4496
- Can help with supply delivery and animal evacuation

## POWER RESTORATION

### Duke Energy:

- Working to restore power to western N.C. customers
- Anticipates restoring power within a week for heavily impacted areas
- Properties that are inaccessible may be without electricity for an extended period
- Working with government agencies to rebuild critical infrastructure
- Outage map: <https://outagemaps.duke-energy.com/>



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### PUBLIC TRANSPORTATION

#### **ART (Asheville Redefines Transit) bus service:**

- Limited service beginning October 7
- Using modified Sunday route schedule daily from 8 AM - 5 PM
- Last outbound trips end at 5 PM due to 7:30 PM curfew
- Free rides until further notice
- Flag-stop service available (board at any point by flagging down the bus)

#### **Flag Stop instructions:**

- Can catch the bus anywhere along the route where safe and accessible
- Must use designated stop to get off the bus
- Raise arm and wave to signal the driver
- Ensure driver can see you if not at an official stop
- Bus will only pick up riders on the same side of the street it's traveling

For more information on routes: [ashevillenc.gov/service/transit-service-alerts](https://ashevillenc.gov/service/transit-service-alerts)

### ROAD CLOSURES AND TRAVEL

Asheville Regional Airport: Open and operating

Accessible highways: I-40 and I-26

For current road conditions and closures: <https://drivenc.gov/>

### RUMOR CONTROL

FEMA is working to stop the spread of misinformation. For official information and to report potential scams, visit: [Hurricane Helene: Rumor Response | FEMA.gov](https://www.fema.gov/hurricane-helene-rumor-response)

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### SCHOOLS

All facilities are without water, and many have minimal power. This, along with road impacts on bus routes, is preventing schools from reopening. Although there is currently no definitive timeline for reopening, schools are looking into renting restroom trailers or accessing groundwater through the drilling of wells. If successful, schools on select campuses have the potential of opening in two weeks, with other openings stemming from there.

Today, a dedicated team of 51 Asheville City Schools staff, community members, and district leadership also gathered to plan interim in-person and remote learning experiences to keep students engaged and progressing both academically and socially. Information on those efforts will be announced when a plan is in place.

Daily food distribution will begin on Wednesday, October 9, at the William Randolph Campus and Hall Fletcher Elementary School from 11 AM – 1 PM. This service will provide meals to children ages birth to 18, including a to-go lunch and breakfast for the following day.

Schools are working to account for all staff members. If you work for these schools, please contact someone to let them know you are safe.

### SMALL BUSINESS RESOURCES

#### MOUNTAIN BIZWORKS:

- Launched WNC Strong: Helene Business Recovery Fund
- Small businesses can apply for bridge loans up to \$100,000
- Application: <https://www.mountainbizworks.org/helene/>

#### U.S. SMALL BUSINESS ADMINISTRATION (SBA) DISASTER ASSISTANCE:

- Loans available for homeowners, renters, businesses, and nonprofits affected by the disaster
- Types of loans:
  1. Home Disaster Loans

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2. Business Physical Disaster Loans
  3. Economic Injury Disaster Loans (EIDL)
- Apply online: [SBA.gov/disaster](https://www.sba.gov/disaster)
  - For more information: Call SBA's Customer Service Center at 800-659-2955

### **SBA office location:**

- Asheville Chamber of Commerce: 36 Montford Avenue
- Hours: Monday-Friday 9 AM - 6 PM, Saturday 9 AM - 3 PM, closed on Sundays

## **TRASH AND RECYCLING**

### **City of Asheville:**

- Curbside collection of household waste (bagged trash only) resumed October 7
- Regular routes based on road accessibility
- Do not put storm debris in trash bins
- No recycling pickup until recycling plant is operational
- Use both recycling and trash carts for household waste
- All waste collected as trash by City of Asheville and Curbie vehicles
- Materials not collected: mud, construction debris, concrete, other bulky or hazardous items
- Debris collection will be at no cost to residents and is estimated to start in mid-October. Announcements will be made in advance of what neighborhoods will be serviced on what day. Residents are asked to remember that debris removal personnel cannot go onto residential properties, so please pull debris to the public right of ways or curbs within neighborhoods.

### **County:**

- Wastepro will do Friday trash collection in Weaverville as able

### **Landfill:**

- County landfill open: 85 Panther Branch Road, Alexander

### **For notifications about trash and recycling pickup:**

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- Download the AVL Collects app (available on Google Play Store and Apple App Store)

### UTILITIES

#### ELECTRIC

The North Carolina Association of Electrical Contractors (NCAEC) is looking for electrical contractors to perform billable hours within the flood zone area. Call 336-854-8354 for more information.

#### WATER SYSTEM REPAIRS:

- Tropical Storm Helene severely damaged Asheville's water production and distribution system
- Extensive repairs required for treatment facilities, pipes, and washed-out roads
- Full system restoration could take weeks
- Some areas will regain service before others based on damage levels

**Weaverville water system:** Fully operational (boil water advisory in effect)

**Woodfin water plant:** Operating, access restored, repairing pipeline breaks (no timeline for service restoration)

#### FOR THOSE WITH WATER SERVICE:

- Boil water advisory in effect
- Boil for at least one minute, even if filtered
- If boiling not possible, use bottled water for drinking and food preparation
- Use bottled water for infant formula and pets
- Do not use ice made from un-boiled water
- For hand washing, use boiled or bottled water (use hand sanitizer if neither available)
- Do not use water from connected appliances (e.g., refrigerator water dispensers)

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### VOLUNTEERS

#### Volunteer opportunities:

- Feeding Assistance
- Donate to a VOAD
- NC 2-1-1 Volunteer List
- HandsOnAsheville.org

**Do not self-deploy to western North Carolina.**

### WELL WATER TESTING

#### For flooded wells:

- Disinfect the well and have water tested before use
- Boil water for at least one minute if using before testing
- How to disinfect your well:  
<https://epi.dph.ncdhhs.gov/oeo/docs/DisinfectingPrivateWells.pdf>
- Buncombe County began coordinating water testing Monday, October 7
- Call 828-250-5016 to have your water tested

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### United States Postal Service (USPS) and Mail Services Recovery Update

**UPS locations** in **Hendersonville** and **Asheville** are operational but continue to face challenges due to power outages, flooding, and blocked roads. Both sites are currently running on **portable generators**. Package deliveries are increasing as road conditions improve daily. USPS anticipates continued improvement in mail delivery operations as local recovery efforts progress. This includes restoring power, internet connectivity, and clearing roadways. However, some facilities remain **closed** or **partially operational** due to ongoing road closures and infrastructure issues.

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**No drop shipments will be accepted** at any of the locations listed below.

### CLOSED USPS SITES

Location	Zip Code
Barnardsville	28709
Cedar Mountain	28718
Hot Springs	28743
Rosman	28772
Swannanoa	28778

### CLOSED USPS SITES WITH ALTERNATIVE FACILITIES

Closed Location	Alternative Location	Address	Hours (M-F)	Saturday Hours
Alexander – 28701	Weaverville	270 N. Main St., Weaverville, NC 28787	8:45 AM - 5:00 PM	9:00 AM - 12:00 PM
Bat Cave – 28710	Hendersonville	1800 Four Season Blvd., Ste. 11, Hendersonville, NC 28739	9:00 AM - 5:00 PM	9:00 AM - 12:00 PM
Chimney Rock – 28720	Lake Lure	2432 Memorial Hwy., Lake Lure, NC 28746	8:00 AM - 4:00 PM (Closed 12:00 - 1:00 PM)	Closed
Edneyville – 28727	Hendersonville	1800 Four Seasons Blvd., Ste. 11, Hendersonville, NC 28739	9:00 AM - 5:00 PM	9:00 AM - 12:00 PM
Gerton – 28735	Fairview	1352 Charlotte Hwy., Fairview, NC 28730	8:30 AM - 4:30 PM	10:00 AM - 12:00 PM
Green Mountain – 28740	Burnsville	670 W. Main St., Burnsville, NC 28714	8:30 AM - 4:30 PM	9:00 AM - 12:00 PM

# Hurricane Helene Recovery

## Daily Newsletter – Tuesday, October 8, 2024

Closed Location	Alternative Location	Address	Hours (M-F)	Saturday Hours
Marshall – 28753	Weaverville	270 N. Main St., Weaverville, NC 28787	8:45 AM - 5:00 PM	9:00 AM - 12:00 PM
Micaville – 28755	Burnsville	670 W. Main St., Burnsville, NC 28714	8:30 AM - 4:30 PM	9:00 AM - 12:00 PM
Montreat – 28757	Ridgecrest	2 Tucker Rd., Ridgecrest, NC 28770	12:30 PM - 4:30 PM	Closed
Penland – 28765	Spruce Pine	899 Oak Ave., Spruce Pine, NC 28777	8:00 AM - 4:30 PM	10:00 AM - 12:00 PM

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### SITES ATTEMPTING DELIVERY WHERE SAFE

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The following locations are attempting delivery where it is safe to do so:

**Arden** – 28704

**Columbus** – 28722

**Marion** – 28752

**Asheville London Rd.** – 28803

**East Flat Rock** – 28726

**Mars Hill** – 28754

**Asheville S&DC** – 28810

**Etowah** – 28729

**Old Fort** – 28762

**Black Mountain** – 28711

**Fairview** – 28730

**Rutherfordton** – 28139

**Brevard** – 28712

**Fletcher** – 28732

**Saluda** – 28773

**Burnsville** – 28714

**Hendersonville Annex** – 28792

**Sapphire** – 28774

**Candler** – 28715

**Horse Shoe** – 28742

**Spruce Pine** – 28777

**Clyde** – 28721

**Lake Toxaway** – 28747 (cash only/PO Box services)

**Tryon** – 28782

**Weaverville** – 28787

# Hurricane Helene Recovery

## Daily Newsletter – Tuesday, October 8, 2024

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### CASH-ONLY SERVICES AND PO BOX ONLY LOCATIONS

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Due to internet outages and connectivity issues, the following locations are providing **retail services with cash only** and **PO Box only**:

Location	Zip Code
Dana	28724
Enka	28728
Flat Rock	28731
Hendersonville MPO	28739
Lake Lure (OIC)	28746
Little Switzerland	28749
Mountain Home	28758
Naples	28760
Pisgah Forest	28768
Ridgecrest	28770
Skyland	28776
Zirconia	28790
Bostic	28018

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