

Housing Choice Voucher Program Wednesday, May 22, 2024



Housing Choice Voucher Program Monthly Reporting

Continued Occupancy – Michelle Moore, Co-Director

General Update -

In April 2024, the Housing Choice Voucher Program had the following tenant-based vouchers leased:

- 285 VASH (VA Supportive Housing) Vouchers issued by referral only by the VA (+7 lease ups since March)
- 61 NED (Non-Elderly Disabled) Vouchers issued by referral only by community partners with MOAs in place with HACA (+1)
- 31 Mainstream Vouchers issued by referral only by community partners with MOAs in place with HACA (no change)
- 37 Emergency Housing Vouchers issued by referral from CoA CoC, ABCCM, Eliada Homes, Helpmate, and Homeward Bound (-1)
- 7 Foster Youth to Independence (FYI) Vouchers (no change)
- 10 Enhanced Vouchers (also known as Tenant Protection Vouchers) issued at Spruce Hill Apartments (no change)
- 6 Portable Vouchers vouchers issued by other PHAs and approved to port (transfer) to HACA (no change)
- 78 Homeowner Vouchers (no change)
- 6 Tenant Mobility Vouchers (PBV residents who lived in PBV 1 year+ and moved into private rental market with their TBV)
- 18 Project-Based Vouchers at LifeHouse

Acknowledgements -

The following Housing Support Specialist completed their Rent Calculation training through Quadel and passed their certification testing:

Moriah Mora Ken Rodriguez Ari Katzovich and Nicole Dixon



ASHEVILLE HOUSING AUTHORITY 165 South French Broad Ave. Asheville, North Carolina 28801

Key Indicators – Meeting/Exceeding Expectations:

During the month of April, Housing Support Specialists completed 224 on-time annual recertifications, and 294 Housing Quality Standards inspections were completed.

HCVP had fifteen (15) MTW enrollments in April, ten (10) of which were enrollments at new admission/leaseup. Of the total fifteen (15) enrollments, five (5) were assigned to Stepped Rent and ten (10) were assigned to Standard Rent. We had a consent rate of 80% with our April enrollments. And as of the end of April, 1038 total households have been enrolled, 515 of which have been enrolled in Stepped Rent; the remaining 523 were assigned to the Standard Rent Calc method.

Items of Moderate Concern:

HCVP's remaining staff vacancies include:

- one (1) Housing Support Specialist-Admissions position
- one (1) Housing Quality Standards (HQS) Inspector and
- one (1) Move to Work Support staff person.

HCVP continues to interview new candidates in hopes of filling the remaining vacancies.

Unexpected Anomalies/High Risk Concerns:

N/A

Miscellaneous:

HCVP has continued its training on its Yardi Rent Café portal. All Housing Support Specialists have completed their training. Current training is focused on Admissions and applications.

The goal of expanding our Yardi use to include Rent Café' is to improve efficiency by going paperless. The conversion process is anticipated to wrap up in the coming months. Once implemented, Rent Café will offer online applications (including application submission and ability to confirm wait list status), online recertifications, expanded landlord portal, and features such as online rent payments, online maintenance requests, etc., which will help other departments.



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Asheville Housing Vouchers – April 2024

Asheville Housing Vouchers - April 2024 Lease-Up									Monthly Processes				
Voucher Program	Total Vouchers	Available to Lease	Leased	Occupancy Rate	Available	Assigned/ Looking			Mobility Moves	Moved In	Moved Out	Inspect	Re-Exam
roject Based - RAD (HACA Owned & Managed Properties)	1525	1481	1346 🕻	90.9%	135	N/A			0	17	27	133	124
oject Based - LIFE House of Asheville (LH vouchers)	20	20	18 0	90.0%	1	1			0	0	0	2	0
nant Based - Regular HCVs	1368	1065	1252	117.6%	-187	74			6	7	4	112	64
enant Based - VA Supportive Housing (VASH) Vouchers	366		285 6		81	21		i	0	-	0	30	21
Fenant Based - Non-Elderly Disabled (NED) Vouchers	75		61 6		14			i	0		0	5	2
Fenant Based - Mainstream Vouchers	37		31 6		6			i	0		0	3	3
enant Based - Emergency Housing Vouchers (EHV)	47		36 8		6			i	0		1	3	7
Tenant Based - Foster Youth to Independence (FYI) Vouchers	8	8	7 6		1	1		i	0		0	- 1	0
Fenant Based - Enhanced Vouchers (EVO) - Spruce Hill Apts	13	-	10 6		3	-		i	0	-	0	1	0
Tenant Based - Portable (Vouchers Ported Out to Other PHAs)	N/A	N/A	6	N/A	0	-		i	0	-	0	0	0
Tenant Based - Homeownership	N/A	N/A	78	N/A	0			i	0		1	4	3
Total HCVP	3459		3130		60				6		33	294	224
		Housin	g Choice	Voucher	- Annual	Trends							
ogram	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Average
23 Available Funds	3112	3112	3112	3112									3112
ased Units	3055	3130	3130	3130									3111
	98.2%	100.6%	100.6%	100.6%									100.0%
				100.075									
Vait List 3200	4025		3487	3178									3543
	4025	3483 May 23	3487	3178	Jul 23	Aug	23	Sep 23	, Oct	23	Nov-23	Dec	3543
3200		3483 May 23	3487	3178	Jul 23		23	Sep 23	Oct	23	Nov 23	Dec	3543
3200 3000 2800 2600 2400 2200 2000 Jan 23 Feb 23 Mar 23		3483 May 23	3487	3178 n 23 le Funds			23	Sep 23	, Oct	23	Nov 23	Dec	3543
3200 3000 2800 2600 2400 2200 2000		3483 May-23	3487 3487 Ju	3178 n 23 le Funds			23	Sep 23	Oct	23	Nov 23	, Dec	3543



Admissions – Noele Tackett, Co-Director

General Update -

In April 2024, Asheville Housing and Related Properties had a combined total of 167 vacancies. Of those vacancies, 29 are in rehab/hold for various reasons, 133 repair make-ready for maintenance and 5 ready to rent.

We moved in 27 families between all properties and the average unit turn-around time averaged about 70 days per unit.

There are a total of 627 applicants on the PBV waitlist and 2551 on the TBV waitlist.

Acknowledgements -

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Moriah Mora Ken Rodriguez Ari Katzovich and Nicole Dixon

Key Indicators – Meeting/Exceeding Expectations:

During the month of April, Admissions pulled 300 applicants from the waiting list and began processing and scheduling those applicants.

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Asheville Housing & Related Properties – Occupancy April 2024

	Property	Units	Occupied	0	cc Rate	Rehab/ Hold	Make Ready	Ready	Moved In	Vacant Days	A	verage
	Altamont	55	51	8	93%		4		1	129	0	129
	Aston	161	150	•	93%		11		4	349	0	87
	Bartlett	114	105	8	92%		9		1	60	0	60
ŝ	Deaverview	160	131	8	82%	7	22		1	91	0	91
Į.	Hillcrest	227	207	8	91%		20		2	187	0	94
r	Klondyke	182	174		96%	1	7		1	91	0	91
	Pisgah View	256	231	8	90%		25		5	764	0	153
	Southside	274	261	•	95%		13		1	63	0	63
	Maple Crest	96	86	0	90%		10		1	36	0	36
	Avl Terrace	248	234	0	94%	1	9	4	8	75	0	9
_	Brevard	163	161	0	99%		2		2	44	0	22
uther	Curve/Short	2	1	0	50%	1			0	0	0	0
	Woodfin	19	0	0	0%	19			0	0	0	0
	Woodridge	160	158	0	99%		1	1	0	0	0	0
	Total	2117	1950	0	92%	29	133	5	27	1889	0	70
	129	60	91 9		91	Days to 1	36	9 22	0	0 0		
	Altamont Astor	rilet	wiew wcrest		Whe wh	ew nside	crest arra	e evard	elstor woodin	tridge		